

# MORENO VALLEY UTILITY LEVEL PAYMENT PLAN APPLICATION

## WHAT IS THE LEVEL PAYMENT PLAN?

Your energy use changes from month to month and so does your energy bill. Both may go up or down with changes in the weather and the way you use appliances, lights and other devices in your home or business. To balance out the highs and lows, you can have a more predictable energy bill simply by signing up for our Level Payment Plan.

When you choose our Level Payment Plan, we estimate your yearly energy costs and spread the payments equally throughout the year. That way, you have more control and are protected from seasonal cost peaks.

With our Level Payment Plan, your monthly bill will show your actual usage and service costs for the billing period. We compare your bills and payments four times a year and if your level payment amount is too high or too low, we will let you know and adjust the amount on your next bill.

### TO QUALIFY:

- You must be a residential or small commercial customer with at least of 12 months of service with MVU.
- Your account must be current with no outstanding balance.
- During the last 12 months and going forward on the plan, your account can have no more than two late payments, no returned payments and no disconnections for non-payment.

ACCOUNT NUMBER:

SERVICE ADDRESS:

MAILING ADDRESS:

*(if different)*

PRIMARY NAME ON THE ACCOUNT:

PRIMARY TELEPHONE:

SECONDARY NAME ON THE ACCOUNT:

SECONDARY TELEPHONE:

RELATIONSHIP OF SECONDARY TO PRIMARY:

I WOULD LIKE TO ENROLL IN  
THE LEVEL PAYMENT PLAN:

(Circle one)

YES NO

PLEASE DISCONTINUE MY PARTICIPATION  
IN THE LEVEL PAYMENT PLAN:

(Circle one)

YES NO

An email address is required so you can be contacted with your budget amount or if there is a problem processing this request.

EMAIL ADDRESS:

SIGNATURE:

Your signature indicates that you have read the rules and restrictions and that you agree to abide by the rules of this program.

The rules can be found at <https://moval.gov/mvu/payment-progs.html>

**AFTER COMPLETING THE APPLICATION PLEASE MAIL, FAX, EMAIL OR BRING TO OUR LOCAL OFFICE:**

### MAILING ADDRESS:

MVU Payment Processing  
380 N. San Jacinto Street  
Hemet, CA 92543  
Fax: 1.877.349.3870

### LOCAL OFFICE

14331 Frederick Street, Suite 2  
Moreno Valley, CA 92553  
E-mail: [mvutility@moval.org](mailto:mvutility@moval.org)



If you have questions, please call our Customer Service Center at 1.844.341.6469 or visit [www.moval.org/mvu](http://www.moval.org/mvu)